

**SOPHOS**

Security made simple.

# Sophos Anti-Virus for Mac OS X

## standalone startup guide

Product version: 9



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# 1 Before you begin

## 1.1 System requirements

For system requirements, go to the system requirements page of the Sophos website ([www.sophos.com/en-us/products/all-system-requirements.aspx](http://www.sophos.com/en-us/products/all-system-requirements.aspx)).

You must have internet access in order to download the installation software from the Sophos website.

## 1.2 What you will need

You will need the following information for installation and configuration:

- Web address and download credentials for the Sophos Anti-Virus for Mac OS X standalone installer.
- Address of the update source, unless you will be updating from Sophos directly.
- Credentials that are needed to access the update source.
- Details of the proxy server that you may be using to access the update source (the address and port number, the user credentials).

## 2 Install Sophos Anti-Virus

You must uninstall any third-party anti-virus software before installing Sophos Anti-Virus.

Log in using an administrator account first.

1. Using the web address and download credentials provided by your administrator, go to the Sophos website and download the Sophos Anti-Virus standalone installer for Mac OS X.
2. Locate the installer in the folder where it was downloaded, and double-click it.
3. Click **Continue**. Follow the steps until installation is finished.

Installation of Sophos Anti-Virus is complete when the Sophos Anti-Virus icon on the right-hand side of the menu bar is black.



If the icon is gray, this means that the on-access scanner is not running and your Mac has no on-access protection against threats. For help, contact your administrator.

## 3 Configure Sophos Anti-Virus to update

Ensure that you are logged in using an administrator account.

1. Click the Sophos Anti-Virus icon on the right-hand side of the menu bar, and then choose **Open Preferences** from the shortcut menu.
2. Click **AutoUpdate**.
3. If some settings are dimmed, click the lock icon and type an administrator name and password.
4. Change the preferences as follows:
  - To enable Sophos Anti-Virus to update directly from Sophos, choose **Sophos** from the **Update from Primary Location** pop-up menu. In the **User Name** and **Password** fields, type the updating credentials that were given to you by Sophos.
  - To enable Sophos Anti-Virus to update from your company web server, choose **Company Web Server** from the **Update from Primary Location** pop-up menu. In the **Address** field, type the web address of the location from which updates will be downloaded. In the **User Name** and **Password** fields, type the updating credentials that are needed to access the server.
  - To enable Sophos Anti-Virus to update from a network volume, choose **Network Volume** from the **Update from Primary Location** pop-up menu. In the **Address** field, type the network address of the location from which updates will be downloaded. In the **User Name** and **Password** fields, type the updating credentials that are needed to access the volume.

The following are examples of the address. Replace the text inside the brackets with the appropriate names:

```
http://<server>/<web share>/Sophos Anti-Virus/ESCOSX
```

```
smb://<server>/<Samba share>/Sophos Anti-Virus/ESCOSX
```

```
afp://<server>/<AppleShare share>/Sophos Anti-Virus/ESCOSX
```

You can use an IP address or NetBIOS name instead of a domain or host name to refer to the server. Using an IP address can be better if you have any DNS problems. Also, depending on how the updates location has been set up, the folder `ESCOSX` might be `ESOSX` instead.

5. To enable Sophos Anti-Virus to update via the proxy that has been set up in System Preferences, choose **Use System Proxy Settings** from the pop-up menu at the bottom of the **Primary Location** section.
6. To enable Sophos Anti-Virus to update via a proxy whose settings you specify:
  - a) Choose **Use Custom Proxy Settings** from the pop-up menu at the bottom of the **Primary Location** section.
  - b) In the dialog box that appears, type the address and port number of the proxy in the **Address** fields. In the **User Name** and **Password** fields, type the credentials that are needed to access the proxy.
7. Select **Check for updates on connection to network or Internet**.

Sophos Anti-Virus will update automatically from the update source that you specified. By default, it will do this every 60 minutes, provided that the computer is connected to the network. If a white

## Sophos Anti-Virus for Mac OS X

cross is superimposed on the Sophos Anti-Virus icon on the right-hand side of the menu bar, Sophos Anti-Virus failed to update itself. For help, contact your administrator.

## 4 Technical support

You can find technical support for Sophos products in any of these ways:

- Visit the Sophos Community at [community.sophos.com/](https://community.sophos.com/) and search for other users who are experiencing the same problem.
- Visit the Sophos support knowledgebase at <https://community.sophos.com/kb>.
- Download the product documentation at [www.sophos.com/en-us/support/documentation.aspx](https://www.sophos.com/en-us/support/documentation.aspx).
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[Douglas C. Schmidt](#)

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Alexander L. Roshal